



ULTRA OPTICS

Focused on your success.

Dear Valued Customer,

Thank you for your business and your partnership in these trying times. We are maintaining our daily operations at the levels required to provide products and supporting services to our customers. Ultra Optics has always been focused on your success, and now more than ever that focus is also on the health and safety of you, your customers and our employee-owners.

We have taken measures to adjust our staffing schedules to try and best protect the safety of our employee-owners while ensuring we are capable of supporting our customers' needs. These decisions are made based on the information and guidance from the CDC and other agencies to observe proper social distancing and other best practices.

Our goal is to safely deliver the exceptional product quality and service you've come to expect so you can best support your customers in this difficult time.

We are working hard to minimize any delays in service or product delivery. We are continuously reviewing our staffing levels as well as our inventory levels to enable the best support possible for all of our customers.

Of course the health of our employee-owners and their families is also a top priority for us. Anyone showing symptoms or illness must stay home and follow CDC guidelines. We are encouraging all employee-owners to be proactive in their safety by practicing social distancing and refraining from physical contact.

Stay well and thank you for your continued support. Please reach out if you have any questions, concerns, or suggestions. We are proud to be your partner and will continue to keep you informed of any updates.

Best regards,

The Team at Ultra Optics
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